

YTM India Marketing Pvt. Ltd.

216/1, Sector-1, Anand Vihar, Gitanjali Nagar, Raipur Chhattisgarh-492007

To,

Date: 25/07/2023

Joint Secretariat, JAC Director, Consumer Affairs Department, & Fair Business Practice,

Government of West Bengal, Kreta Suraksha Bhawan, 3rd Floor, 11A, Mirza Ghalib Street, Kolkata - 700087

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and Ecommerce Rules, 2020

Respected Sir,

With reference to above, we are annexing herewith the following documents for your kind perusal, approval and record.

- Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 1)
- Self-declaration of compliance to E-commerce Rules, 2020. 2)
- Photocopies of CIN, MCA Master-sheet, MOA & AOA and List of Directors with their complete details 3)
- **Board Resolution** 4)
- Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed and other similar registration 5)
- Declaration of pending non-conviction and non-bankruptcy as provided U/S 8(8) of the Rules 6)
- Business Plan and its annexure forming its part 7)
- Specimens of Contract Agreement with a Direct Seller, Application Form & ID Card 8)
- Cooling off policy for a Direct Seller 9)
- Order form & its terms and condition for a Consumer 10)
- Order form & its terms and conditions for a Direct Seller 11)
- Buy-back, return and refund Policy 12)
- Mechanism of Grievance Redressal 13)
- Products Price list and catalogue 14)
- Photocopies of certifications obtained 15)

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For YTM India Marketing Private Limited. India Marketing Pvt. Ltd.

(Mukund Chaturvediodal Officer Nodal Officer

S. B29.08.23

(Contents not Verified) Directorate of Consumer Affairs & Fair Business Practices Gout. of West Bengal 11A, Mirze Ghabb Street,

Encls: 6 Pages in all



To.

YTM India Marketing Pvt. Ltd. 216/1, Sector-1, Anand Vihar, Gitanjali

Nagar, Raipur Chhattisgarh-492007

Date: 25/07/2023

The Director Legal Metrology Unit and Consumer Protection, Food & Civil Supplies and Consumer Affairs Department, Palzor Stadium Road, Gangtok- 737101, Sikkim.

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(Mukund Chaturvedi Nodal Officer Nodal Officer





YTM India Marketing Pvt. Ltd.

216/1, Sector-1, Anand Vihar, Gitanjali Nagar, Raipur Chhattisgarh-492007

To,

Date: / /

The Secretary

Food, Civil Supply and Consumer Protection Department, Hutatma Raj Guru Chowk, Madam Came Marg, Mantralaya, Government of Maharashtra, Mumbai – 400032

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(Mukund Chaturvedi) **Nodal Officer**

Encls: 67 Pages in all

Nodal Officer